

Updated: October 25, 2025

**AlliedNewWorld Travel Services ("ANW")** is the joint-venture company providing shared services for **AlliedTPro (Horizon Travel Services LLC or "ATP")** and **New World Travel Inc. ("NWT")**.

The following are standard terms of FIT contract with **suppliers of accommodations ("Hotel")** and **AlliedNewWorld** Travel Services. Suppliers understand and agree that all contract terms for ANW agreements apply and extend to ATP and NWT jointly and separately.

1. **ROOM ALLOCATION RELEASE DATES**  
Unsold accommodation will be released back to the **Hotel** in accordance with the dates contained in this Contract and at no cost to **AlliedNewWorld**.
2. **HOTEL'S OBLIGATIONS**
  - 2.1 **Provision of Services**  
The **Hotel** will provide the accommodation and other services contained in this Contract throughout the duration of the Contract to a high standard of care and skill.
  - 2.2 **Failure to Provide Accommodation or Services**  
If the **Hotel** becomes aware that it will be unable to provide the accommodation and services, it must:
    - (a) Immediately contact **AlliedNewWorld** to let **AlliedNewWorld** know the reason for and the likely duration of the interruption of service; and
    - (b) Secure alternative accommodation and services in suitable hotels of equal or superior classification to the **Hotel** and in the same resort which are acceptable to **AlliedNewWorld**; and
    - (c) Bear any difference in price between the alternative arrangements and the rates contained in this Contract; and
    - (d) Indemnify **AlliedNewWorld** as set out in Clause 2.16 below.
  - 2.3 **Alteration to or Suspension of Facilities**  
The **Hotel** must immediately notify **AlliedNewWorld** in writing of any alterations to or closure of or suspension of facilities (e.g. swimming pools, restaurants, spa etc.) whether temporary or otherwise. The **Hotel** must use its best endeavors to reinstate or reopen them immediately, failing which, it must indemnify **AlliedNewWorld** in accordance with Clause 2.16 below.
  - 2.4 **Building Works**  
Within seven days of the **Hotel** becoming aware that building works, alterations or extensions will be carried out by or near to the **Hotel**, it must notify **AlliedNewWorld** in writing, giving details of the work to be undertaken, its likely duration and the effect which it may have on the clients' enjoyment of their stay. If the **Hotel** fails to notify **AlliedNewWorld** within this period or within ten weeks prior to the date on which clients are due to arrive at the **Hotel**, it must indemnify **AlliedNewWorld** against costs incurred in moving clients to alternative accommodation. Should this be necessary or should clients request a move, or if works last longer than anticipated, or circumstances change, the **Hotel** must inform **AlliedNewWorld** immediately.
  - 2.5 **Compliance with Law and Regulation**  
The **Hotel** must, at all times, comply fully with national and local laws, regulations and codes of practice relating to hygiene, fire prevention, safety, and security and hold all necessary fire certificates, permits or operating licenses, copies of which must be provided to **AlliedNewWorld** on request. In line with its duty to exercise reasonable care to protect guests from injury, the **Hotel** must ensure that any services provided to **AlliedNewWorld** customers are safe and fit for purpose.
  - 2.6 **Insurance**  
The **Hotel** must have full, valid insurance cover for the **Hotel**, its employees, agents and guests against fire, flood, storm, outbreaks of illness, negligence and all other third-party risks including, but not limited to, liability to pay damages and costs for death or personal injury suffered by **AlliedNewWorld**'s clients, employees, agents and representatives. The liability insurance cover must provide indemnity of at least \$5,000,000 (five million USD) or local equivalent for any one accident or series of accidents arising from one event. The **Hotel** must, if requested, provide **AlliedNewWorld** with a copy of its policy and the receipt for the last premium payment.
  - 2.7 **Health & Safety Checks**  
The **Hotel** warrants that it has in place plans and procedures to anticipate, identify, evaluate, and control risks regarding workers and customers' health, safety, and security, including but not limited to emergency plans and drills, fire, hygiene, food, pool and other equipment safety. If requested, the **Hotel** must complete **AlliedNewWorld**'s health & safety self-assessment forms fully, promptly and accurately. The **Hotel** must allow a representative of **AlliedNewWorld** to carry out health and safety checks.

- 2.8 **Safety of Equipment**  
All motor vehicles, boats, other forms of transport, baby cribs, sporting and any and all other equipment supplied by the **Hotel** or its agent or sub-contractor for the use of **AlliedNewWorld's** clients or employees must be safe, properly maintained and insured and fit for the purposes for which they are required and must conform to local safety requirements and due diligence standards.
- 2.9 **Special Requests**  
Where rooming lists or manifests contain special requests, the **Hotel** must use its best endeavor to fulfill them at no additional cost. If the **Hotel** cannot do so, it must notify **AlliedNewWorld** in writing as quickly as possible.
- 2.10 **Clients with Special Needs or Disabilities**  
The **Hotel** must provide accommodation which is accessible to and appropriate for use by guests who have problems with mobility, vision or other disabilities. If the **Hotel** is unable to comply and/or cannot properly accommodate disabled guests, it must notify **AlliedNewWorld**.
- 2.11 **Child guests**  
Where the **Hotel** provides facilities and services for children, these must be in a secure and safe environment. All staff who supervise children must be properly trained and qualified. The **Hotel** must make all proper enquiries to ensure that staff is appropriate for this task and will not pose a threat to any child in their care.
- 2.12 **Client's Complaints**  
The **Hotel** must deal sympathetically with all clients' complaints or requests and cooperate fully with **AlliedNewWorld** to try to resolve or settle the same promptly.
- 2.13 **Data Protection**  
All personal data relating to **AlliedNewWorld's** clients which is received by the **Hotel** constitute confidential information. The **Hotel** must keep this information confidential and only pass it to third parties where it is required for the purpose of making travel arrangements. The **Hotel** must put in place sufficient measures to protect against unauthorized or unlawful processing of such data and against its accidental loss or damage.
- 2.14 **Confidentiality**  
The terms of this Contract are confidential, and the **Hotel** must not disclose any of its details to clients or any other third party.
- 2.15 **Disposal of Hotel**  
The **Hotel** must not sell, lease or otherwise dispose of its interest without giving **AlliedNewWorld** at least 28 days written notice. In the event of such sale, lease or disposal the contract with the new owner must contain terms that this Contract will be honored.
- 2.16 **Indemnity**  
If the **Hotel** fails to honor any of its obligations to **AlliedNewWorld** and/or to **AlliedNewWorld's** clients as set out in this Contract, or is negligent, the **Hotel** must indemnify **AlliedNewWorld** against all damages, liability, expenses and costs (including reasonable legal costs) which **AlliedNewWorld** may become liable for or incur. **AlliedNewWorld** will be entitled to recover from the **Hotel** the value of any refunds or compensation which it pays to its clients in its absolute discretion arising as a result of any act or default by the **Hotel**. If a client alters or cancels a holiday as a result of building works at the **Hotel** or an accommodation change or other reason arising from a fault by the **Hotel**, the **Hotel** must refund all reasonable expenses and costs.
3. **Jurisdiction**  
**AlliedNewWorld** (ANW), the joint venture company between Horizon Travel Services LLC (dba AlliedTPro / ATP) and New World Travel (NWT) is registered in Delaware therefore any claim or controversy arising out of or related to this Contract shall be governed and interpreted in accordance with the laws of the State of Delaware (and United States Federal law, as applicable). By executing this Contract, the **Hotel** consents to the exercise of personal jurisdiction over it by, and the venue of, the State and Federal courts within the state of Delaware, USA and any legal action in connection with this Contract shall be brought and maintained only in the State or Federal courts within the state of Delaware, USA. In the event of litigation arising from or associated with this Contract, the parties hereto agree that the prevailing party shall recover its attorney's fees and any costs incurred.